

Citizens Care

*Address: 415 Market St. Har-
vre de Grace, MD 21078*

Phone: 410-939-5500

Fax # 410-939-3471

Points of interest

- *Front page, An Easter Blessing*
- *Pg. 2 Ceca Award*
- *Pg. 3 Birthday and Anniversaries*
- *Pg.4 Karen's Korner & Looking back on March Activities*
- *Pg. 5 April Word Search Puzzle*
- *Pg. 6 More March Activities for our residents*
- *Pg. 7 April Movies*
- *Pg. 8 Staff News, Achievements and Announcements*
- *Pg. 9 Volunteer News*
- *Pg. 10 Citizens and Harford Co. Services*

Citizens  **Care**

*The Chit Chat Staff
Editor, Jocelyn Silver,
Director of Activities
Additional Support,
Janet McDonald and
Nancy Bennett*

Chit Chat

Volume 87— Issue April 2026

Citizens Care Center A “5 STAR” Facility



An Easter Blessing

*May the Glory
And the promise of this
joyous time of year bring
peace and happiness to you
and those you hold most dear.
And may Christ our Risen
Savior always be there by
your side,
To Bless you most abundantly
and be your loving guide.*



Caring for YOU is our Top Priority!

Recognize a great caregiver with a **Ceca Award**.

We've partnered with Ceca Foundation to help celebrate the exceptional acts of care, achievements and successes of our team members in serving you. If anyone on our staff makes your day a little brighter or has a lasting impact on you or your family, we'd like to hear about it.

All of our team members are eligible for the Ceca Award (which provides public recognition and a \$250.00 award), including staff that are clinical (nurses, physical therapists, etc.) and non-clinical (dining services, housekeeping, maintenance, security, activities, etc.) Thank a team member by telling us who and what they did that made a difference in your experience with us.

Tell us about your experience one of these ways:

- Visit CecaAward.org/Guest **OR**
- Scan the QR code with your Mobile device **OR**
- Fill out the form below and turn it in to the front desk
Or Human Resources Department.



Your Name _____

Date: _____

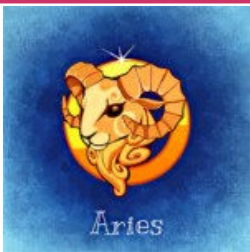
Who would you like to recognize? Name: _____ Department: _____

Why would you like to recognize this person? (If necessary, continue on a separate sheet of paper)

*Good Luck Diane B. of Social Services. Enjoy your retirement!
Thank you for all your years of service to CCRC. You will be missed. Even though
you will be back from time to time.*



*Thank you Heather
from Therapy and other
friends for putting on a
nice party
for Diane B. just as you
did for Derek and his
wife for their baby
shower.
Your kindness is*



Happy Birthday, March Residents

March 21st to April 19th
They have excellent organizational skills, so you'll rarely meet an Aries who isn't capable of finishing several things at once, often before lunch break! Their challenges show when they get impatient, aggressive and vent anger pointing it to other people. Strong personalities born under this sign have a task to fight for their goals,



- | | |
|----------------|------|
| 1. Edmund M. | 4/09 |
| 2. Stanley B. | 4/15 |
| 3. Linda K. | 4/19 |
| 4. Patricia V. | 4/19 |
| 5. James F. | 4/21 |
| 6. Dianne R. | 4/22 |
| 7. Virginia J. | 4/23 |
| 8. Margaret M. | 4/30 |

Staff April Birthdays

- | | | |
|------------------|-------------|------|
| 1. Denise Q. | Nursing | 4/2 |
| 2. Shelly P. | Security | 4/2 |
| 3. Christiana K. | Nursing | 4/5 |
| 4. Darrick D. | Dietary | 4/7 |
| 5. Edna B. | Nursing | 4/8 |
| 6. Patrice L. | Nursing | 4/9 |
| 7. Dalyn B. | Nursing | 4/13 |
| 8. Jahasia H. | Nursing | 4/13 |
| 9. Diane B. | Social Ser. | 4/16 |
| 10. Tiffany C. | Security | 4/20 |
| 11. Markelene J. | Nursing | 4/28 |
| 12. Cristina D. | Dietary | 4/29 |



Staff April Anniversaries



Taurus (April 20 – May 20), symbolized by the Bull, is a grounded, reliable, and patient earth sign ruled by Venus. Known for being stubborn yet incredibly determined, Taureans value stability, comfort, and luxury. They are sensual, pleasure-seeking individuals who appreciate art, nature, and fine food, often exhibiting a hardworking, loyal, and possessive nature.



The most Beautiful Springs are those that come after the most horrible winters!

- | | | | |
|-----------------|---------------|------|---------|
| 1. Janet Mc. | Other Admin. | 4/15 | 49yrs. |
| 2. Dawn C. | Nursing | 4/5 | 22 yrs. |
| 3. Hezron N. | Nursing | 4/21 | 17 yrs. |
| 4. Barbara M. | Beauty Shop | 4/13 | 15 yrs. |
| 5. Irene V. | Nursing | 4/17 | 14 yrs. |
| 6. Regina S. | Dietary | 4/30 | 11 yrs. |
| 7. Sherry J. | Security | 4/26 | 9 yrs. |
| 8. Patricia M. | Dietary | 4/24 | 7 yrs. |
| 9. Marthelyn K. | Nursing | 4/17 | 4 yrs. |
| 10. Kelli V. | Security | 4/9 | 2 yrs. |
| 11. Fatima K. | Nursing | 4/16 | 2 yrs. |
| 12. Dorothy L. | Nursing Admin | 4/23 | 2 yrs. |
| 13. Madelyn D. | Nursing | 4/30 | 2 yrs. |
| 14. Tammie H. | Nursing | 4/18 | 1 yr. |
| 15. Logan S. | Nursing | 4/18 | 1 yr. |
| 16. Jacob A. | Nursing | 4/22 | 1 yr. |
| 17. Dalyn B. | Nursing | 4/22 | 1 yr. |
| 18. Dana B. | Nursing | 4/22 | 1 yr. |
| 19. Katelyn G. | Nursing | 4/22 | 1 yr. |
| 20. Lindsey P. | Nursing | 4/22 | 1 yr. |
| 21. Julia S. | Nursing | 4/22 | 1 yr. |
| 22. Abigail T. | Nursing | 4/22 | 1yr. |
| 23. Haley T. | Nursing | 4/22 | 1 yr. |

Karen's Korner



Hello Residents of CCRC. This is Karen's Korner for the month of April. I'd like to start off this article with a personal joke about my family. My mother had a sister who was a complete jokester. Every year for April Fools Day she packed her husbands lunch for Work with a "Brillo Pad" sandwich. *Uncle Bud was not amused.* She did this each April. Let's hope Uncle Bud ordered lunch from somewhere else on this day.

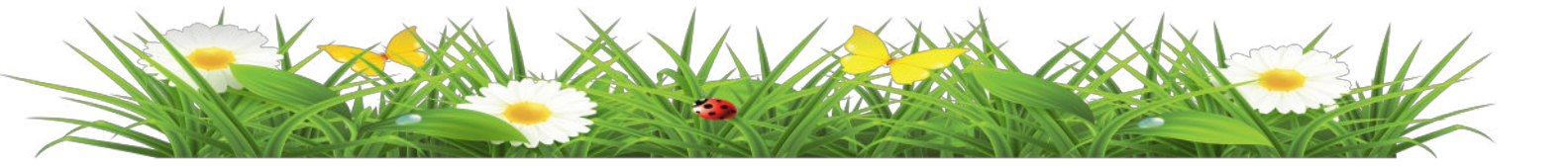
For Christians, this month contains Holy week with Good Friday followed by Easter. Christs journey which takes him from Jerusalem to Calvary where he is to be hung on the cross. The Jews celebrate Passover from April 1st to April 9th. I hope you enjoy the month of April and I will see you again next Month. *Happy Easter!*
Karen

Looking Back on March Activities

St. Patrick's Day at CCRC



Citizens really knows how to party! All of our beautiful Leprechauns were having a great time with the live entertainment, delicious food, shamrock punch, fantastic decorations and all the Shenanigans we could get up to. Thank you to everyone who helped.

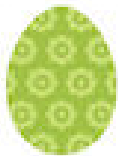
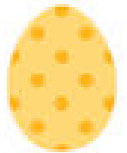
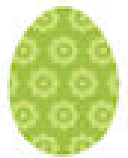


*Know Your Rights! Resident's have the right—
To leave the building on visits with family and friends.*

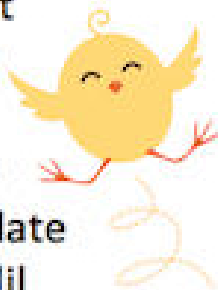


Easter Word Search

F L O W E R S G N I R P S Z O
S K C I H C T E B P A R A D E
Y T P B Z E T M P M G E H Y S
D G X P N A R J B S P A A E S
N E Z N R U A S U B T S P D A
A K O O A E D N N T D T P I R
C B C E B T I A N E A E Y Y G
X E G T B A T E Y K F R G L P
D G E N I L I B U S F T G I S
S C I E T O O Y V A O W E L U
S K C U D C N L I B D O M V N
U I Y K R O F L S P I L U T D
O H Y G V H T E V A L X J F A
K X R A W C F J A H U N T J Y
Y L I M A F A S P E E P S E M



Basket
Bonnet
Bunny
Candy
Chicks
Chocolate
Daffodil
Decorate
Ducks



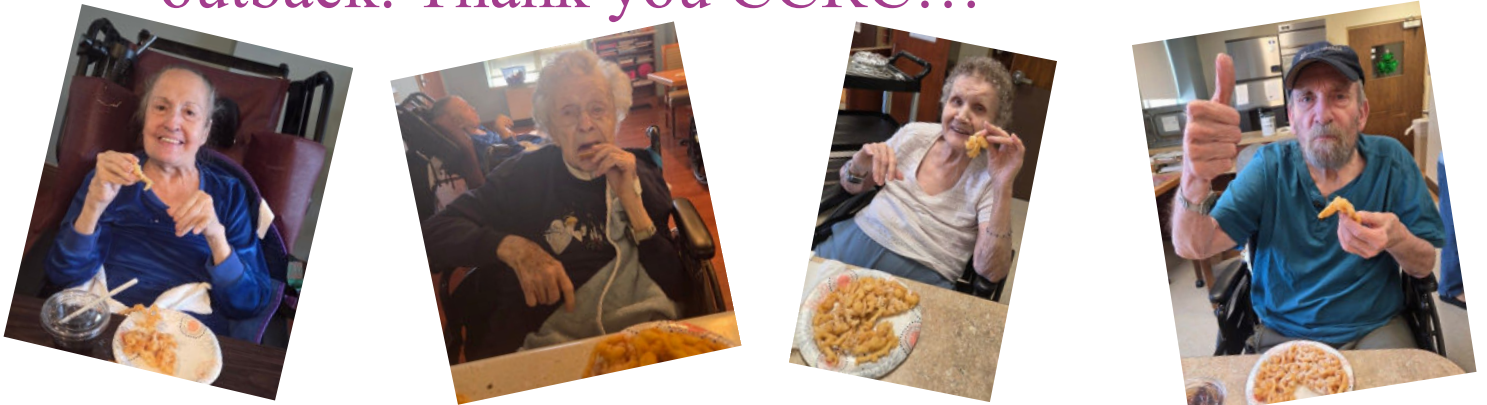
Dye
Easter
Egg Hunt
Eggs
Family
Flowers
Grass
Happy
Jellybeans

Lily
Parade
Peeps
Rabbit
Spring
Sunday
Tradition
Tulips



More Fun Activities enjoyed by our residents in the month of March!

First Day of Spring was Celebrated with delicious Funnel Cakes for everyone given as a treat by the facility and made in the Dough Slingers truck outback. Thank you CCRC!!!



Happy Hour is Twice a month and we sure do have a ball!

Below we had an Opening Day party for the Orioles Team! They won!!! Go O's!

Play Ball!!!



April

3rd, 6:30 pm Movie, PRAY FOR RAIN—A daughter comes home to find her hometown being running by gangs and is compelled to help get things back right.

4th, 4:30 pm Movie, 9 TO 5—A comedy about the corporate world be unjust to three women and the comedic things that happen to set the BOSS straight.

5th, 4:30 pm Movie, THE RIVER WHY—One mans struggle to catch his dreams. Gus runs away from his home and his famous fly fishing father to live life his own way.

6th 6:30 pm Movie, RESPECT— Following the rise of Aretha Franklin's career.

7th 6:30 pm Movie, ONLY THE BRAVE—The gripping true story of 20 American Heroes

8th 6:30 pm Movie CR, NOW YOU SEE ME— Four talented magicians mesmerize an international audience with a series of bold and original heists.

10th 6:30 pm Movie, THE SEA OF TREES— An American professor, travels to Japan in the midst of a personal crisis. He meets a stranger and the two men embark on a spiritual, life changing journey.

11th 4:30 pm Movie, SMOTHER—When Noah is fired from his job as a therapist, he thinks his day can't possibly get worse, but after arriving home—he discovers his overbearing mother Marilyn has moved in with her five dogs in tow! Hilarity ensues!

12th 4:30 pm Movie, SAME KIND OF DIFFERENT AS ME— A true story that embraces the beauty of the human spirit.

13th 6:30 pm Movie, SAVING FLORA—How far would you go to save a friend? Even if that friend is an elephant.

14th 6:30 pm Movie, SPARE PARTS— They defied the Odds then they beat them.

15th 6:30 pm Movie CR, SECRET AGENT DOG—Secret Agent Dog is called into save the world. This is an Action, adventure comedy.

17th 6:30 pm Movie, PADDINGTON IN PERU—Funny, Heartwarming adventure for the whole family. Get in tough with your inner child with Paddington Bear.

18th 4:30 pm Movie, A RAINY DAY IN NEW YORK— This is a story of College Sweethearts. While you only live once, once is enough!

19th 4:30 pm Movie, A RIVER RUNS THROUGH IT— Robert Redford has fashioned a masterpiece. Three brothers go three different directions in life. A story of an American family.

20th 6:30 pm Movie, THE PRINCESS BRIDE—When the beautiful maiden Buttercup hears that her love Westley is dead (or is he) she agrees to marry the horrible Prince Humperdink. Then Westley returns to save her and the comedy ensues.

21st 6:30 pm Movie, TESLA— Brilliant, visionary Nikola Tesla fights an uphill battle to bring his revolutionary electrical system to fruition.

22nd 6:30 pm Movie, OVERBOARD—This is a splashy new twist on an old movie.

24th 6:30 pm Movie, POINT BREAK— A young FBI agent infiltrates a team of elite athletes, He is in a race to prove the athletes are responsible for a string of crimes.

25th 4:30 pm Movie, OUT OF AFRICA—This is one of the screens epic romances.

26th 4:30 pm Movie, QUANTUM OF SOLACE, 007—When Bond finds a conspiracy to take control of one of the worlds most important resources, he must navigate a minefield of treachery, deception and murder to neutralize Quantum before it's to late!

27th 6:30 pm Movie, 3:10 TO YUMA—This is a psychologically complex western thriller.

28th 6:30 pm Movie, SO B. IT— Genuine heart and soul, Find your beginning.

29th 6:30 pm Movie CR, Maleficent—This is the untold story of Disney's most iconic villain in this fun twist on the classic Sleeping Beauty!

Staff News, Achievements & Announcements

Five Star Rating ★★★★★



1st in both
Harford and
Cecil Counties

8th in the
State out
of 204!

Citizens Care
Care begins with compassion.



Welcome Tiffany T. R.N. to our nursing staff. We are glad you are here and hope you enjoy being part of the CCRC family.

Another new member included in our welcome but are not pictured is Celena in Dietary.



Healthcare Academy[®] eLearning and eCompetencies[®]

Attention all staff members
You only have limited time left to complete your Health Care Academy assignments! Please do not put them off any longer and get them done. Let that be one less thing you have to think about in your already hectic lives.

Attention All Staff Members
Remember there is a new policy in place for our residents bed rails. All rails are to be left in the down position when you leave a room unless otherwise documented.

Attention Staff

There will be a vaccine clinic on April 9th from 10:00 am to 2:00 pm in the classroom. This is your opportunity to get up to date on your vaccines. Vaccines include COVID, Pneumonia or Shingles. Stay up to date and help keep our residents safe from these diseases.



Volunteer News



**Please Welcome our two newest Volunteers,
so glad you have chosen CCRC!**



Lisa



Kerrin



Thank You...



Katie and Gloria offering Stations of the Cross

Thank you to our volunteers Katie S. and Gloria G. for presenting Stations of The Cross leading up to our Easter Celebration for our residents .

Thank you volunteers Lisa A., Gloria G., and Maria A., for all your assistance with the March events for our residents.

Thank you to Young at Heart for your generous donation to our bingo program. Each month Young at Heart members donate to the resident bingo programs.

Volunteer Opportunities

- 1. Memory Care Unit, Flexible Days and Hours, this opportunity work hand in hand with the Activity Aide on the unit assisting with planned activities. Other duties consist of sitting with residents, walking with residents and helping to pass out drinks and snacks and just being a friend to the Memory care residents. This position is very enjoyable and rewarding volunteer opportunity. Training and orientation will be provided.***
- 2. Bingo Assistants needed Thursday night at 6:00 pm to help the activities staff with resident bingo. This entails helping to set up and break down the bingo game. Also transporting residents. Helping point out the numbers on the residents cards only after giving them the time to find them on their own.***

Other volunteer opportunities are available: You can pick up a volunteer application packet at the security desk. Hours and Days are flexible. Call Janet at 410-942-2112.

Important message for Families and Friends from Theresa G. our Laundry Supervisor and EVS Director.

Time to take winter clothes home and replace with spring and summer clothing. Space is limited in the residents rooms please keep all rooms as clutter free as possible. Clutter is a safety hazard for our residents. You can help by changing out clothing that is seasonally inappropriate. Please make sure that all clothing is marked with name and room number so it gets back to the right resident after laundering. Thank you very much for your help.





Citizens and Harford County Helpful People

Citizens is Governed by a Volunteer Board of Directors

Board Members Are:

Wendell G. Baxter

Jacob Bennett

John P. Correrri, Jr.

Shobita DuBois

Mary Jones

Carol Lienhard

Rodney Swam

Cathy Vincenti

Andrew Young

Kimberly Zavrotny

Who is your Ombudsman???

The Harford County Ombudsman comes to Citizens when help is needed. She helps' work out any problems that you may have that you have told some one about but the problem is on going. If you need to get in touch with her, her name is Sharon Miller and she can be reached at the Office on Aging at 410-638-3025.

Managers Ready to Help You , Are:

Administrator
Ed Walter

Department Directors

Activities
Jocelyn Silver, ADC

Director of Admissions
Nancy Bennett

Dietary
Darrick DeBoard Sr.
CDM, CFPP

Environmental Services And Laundry
Theresa Gebhardt

Facility Operations
Robert Watson

Human Resources
Diana George

Medical Director

H.S. Sim

Nursing
Cassie Evering, RN

Director of Business Operations
Keith Streett

Risk Management
Renata Truant, RN

Social Work
Diane Brusio,

Volunteers / Public Relations
Janet McDonald

Telephone Assurance Program

(T.A.P.) is a free service provided by Citizens Care and Rehabilitation Center and a volunteer who makes the daily person to person telephone calls to individuals who live alone or have medical problems but wish to remain at home. A volunteer with T.A.P. checks on the well-being of the participant daily. T.A.P. operates seven days a week, 9:00 am-11:00 am. All information received by T.A.P. is kept confidential. If interested in this free service in Harford County contact Janet McDonald at 410-942-2112

Citizens Care and Rehabilitation Center is on Facebook!



Keep up with all that is going on at Citizens by following our Facebook page.

Notice

We wish to reaffirm our policy that all persons regardless of race, color, religion, sex, national origin, disability, age, genetics, marital status or sexual orientation are considered for employment or admission to Citizens Care and Rehabilitation Center.