



November 20, 2020

To Residents and Family Members:

Governor Hogan's orders November 16th --

The State is requiring that staff, volunteers, vendors be tested twice a week with a combination of one PCR & one POC (done on different days) until further notice.

The State is requiring all residents who have not previously tested positive for COVID-19, per CDC guidance, to be tested using a PCR assay once a week, until further notice. Note: Admission or readmission of a resident already confirmed to have COVID-19 will not trigger this requirement.

Resident COVID Testing Results

101 Residents were tested for COVID-19 on Monday, November 16th and 101 resident test results were negative, 100% negative. We also had 100% negative test results for residents last week.

Employee COVID Testing Results

Final Employee Results for week beginning 11/9/20 –

186 Employees & Contractors were tested for COVID-19, 185 employee & contractor tests were negative and **1 contractor test was positive**.

Employee Results for week beginning 11/16/20, as of 11/20/20 –

184 Employees & Contractors were tested for COVID-19, 131 employee & contractor tests were negative and **1 employee test was positive**. We are still waiting on test results for 52 employees.

Visitation

All visitation has been restricted, except for compassionate care visits. Compassionate care visitors must have proof of a negative COVID-19 test prior to their visit. The visitor must have been tested within 72 hours of their visit.

During this time, it is especially important that residents stay connected with family, friends and the greater community. We will continue to support the use of technology and alternative ways to visit with residents such as Zoom, Google Duo, FaceTime, texting, or telephone call. Please call and ask to speak to Jocie or Pam at 410-942-2126 to schedule a time for a virtual visit with a resident.

I want to thank each and every one of you for your patience and understanding while we work through this pandemic. We will continue to monitor the situation, communicate additional information, and stay

connected to residents and families. The safety and well-being of our residents and staff is our top priority. Please don't hesitate to reach out if you have any questions or concerns.

Contact information -

Director of Nursing, Cassie Evering RN BSN at EXT 2100 or email at

Cassie_Evering@CitizensCareCenter.com

Administrator, Peter A. Panos at EXT 2101 or email at

Pete_Panos@CitizensCareCenter.com

Stay safe! Stay Healthy and thank you for being Citizens Strong!!

Sincerely,



Peter A. Panos

Administrator