

To Our Residents and Family Members:

First and foremost,

As of May 29, 2020, none of our residents has tested positive for COVID-19, we have not received results from samples taken last week.

As of May 29, 2020, we have had 2 employees test positive for COVID-19, we have not received results from samples taken last week. These employees were removed from the schedule immediately after testing positive.

Last week was a very busy week at Citizens Care. COVID-19 testing was completed for all residents, staff & contractors, a total of 357 COVID-19 tests were completed and sent to the Maryland State Lab and to CIAN Diagnostics for test results. We will contact you if your loved one tests positive for COVID-19.

Thank you for your continued support. We recognize that this is a difficult and complicated time and appreciate you adhering to our visitation policies. We understand that not being able to visit in-person with your loved ones is not ideal and we miss seeing all of the resident's family and friends. For virtual visits, please contact Pam or Jocie in Activities at 410-942-2126 to setup a time using Zoom, Google Duo, FaceTime, texting, or plain old telephone call.

Also, please remember that we cannot accept deliveries of food or flower arrangements during this COVID-19 pandemic.

We know that you may have questions and we encourage you to contact our center. The safety and well-being of our residents and staff remains our top priority. We are continuing to closely monitor the coronavirus disease (COVID-19) and staying abreast of updates from the Centers for Disease Control (CDC), and local and state health department. We encourage you to reach out to our community if you have any specific questions or would like additional information.

Director of Nursing, Cassie Evering, RN, BSN. at 410-942-2100 or email at [cassie\\_evering@citizenscarecenter.com](mailto:cassie_evering@citizenscarecenter.com)

Administrator, Pete Panos at 410-942-2101 or email at [pete\\_panos@citizenscarecenter.com](mailto:pete_panos@citizenscarecenter.com)

Sincerely,

Peter A. Panos