



February 23, 2022

To Residents and Family Members:

The latest news from Citizens Care –

Starting March 1st, the Facility Entrance facing Market Street will be for “Employees Use Only”. Everyone else will enter/exit the facility using the Riverwalk Entrance accessed via the parking lot off Revolution Street. “Everyone else” includes visitors, vendors, ambulance pickup & drop-off, families picking up residents for trips & appointments away from the facility, new admissions, 911, etc. We hope this change will eliminate most of the issues we have had recently concerning door usage. Thank you for your patience while we transition through this latest change.

The COVID positivity rate in Harford County is 4.4%, down from 7.9% last week. The level of community transmission in Harford County has been downgraded from HIGH to SUBSTANTIAL.

Visitor COVID testing prior to visitation will continue at the Riverwalk Entrance. Thank you to all visitors who have collected their own samples for COVID testing. Free COVID Test Kits can be ordered at <https://special.usps.com/testkits> or 1-800-232-0233. Also, Free KN95 Masks & Home COVID Test Kits are available at the Forest Hill VEIP Station at 1631 Robin Circle in Forest Hill Maryland this Sunday, Feb. 27th from 9:00 AM to 11:00 AM.

As always, please contact me directly if you have any questions or concerns. I can be reached at 410-942-2101. If I’m unavailable when you call, please leave a message and I will call you back as soon as possible.

Sincerely,

Peter A. Panos

Administrator