



**September 1, 2020**

**To Residents and Family Members:**

At 2:45 PM on Tuesday, September 1, 2020, we were notified by Harford Memorial Hospital that a patient that was admitted to the hospital from Citizens on Monday, August 31<sup>st</sup> tested positive for COVID-19. The testing sample was collected Monday August 31<sup>st</sup>. This resident is still in the hospital.

We have re-emphasized with staff that it is imperative that we keep up all of our infection control interventions. To include --

1. Wearing a mask at all times unless we are off of the unit eating.
2. Wearing eye protection while in resident care areas and hand hygiene continuously.
3. Social distancing, remaining 6 feet from others except when providing care.
4. Social distance at the nurse's station, at the time clock, in the cafeteria, in offices and in the elevators.

If you have any questions or would like additional information, please contact the Director of Nursing or Administrator.

Director of Nursing, Cassie Evering RN BSN at EXT 2100 or email at [Cassie\\_Evering@CitizensCareCenter.com](mailto:Cassie_Evering@CitizensCareCenter.com)

Administrator, Peter A. Panos at EXT 2101 or email at [Pete\\_Panos@CitizensCareCenter.com](mailto:Pete_Panos@CitizensCareCenter.com)

Sincerely,

Peter A. Panos  
Administrator